

# Visiting Kew Gardens by coach

Royal Botanic Gardens  
**Kew**

- Designated set-down and pick-up points
- Nearby coach parking and pre-bookable options
- Free entry and refreshments for coach drivers

## Set-down and pick-up points

There is a designated area for setting down and picking up coach parties immediately outside Elizabeth Gate, just off Kew Green. Please see page 2 for more detailed information.

## Parking options for coaches

- 1 Richmond Athletic Association  
Twickenham Road, Richmond TW9 2SF**

Coach parking can be pre-booked (and pre-paid if preferred) at Richmond Athletic Association, located just a few minutes' walk from Richmond town centre and half a mile from Kew Gardens. Special rates for Kew Gardens visitors: £25 per day for one coach, £20 each for more than one coach. Please refer to the-[raa.co.uk](http://raa.co.uk) for further information.
- 2 Richmond Town Centre  
Old Deer Park, Twickenham Road, Richmond TW9 2RA**

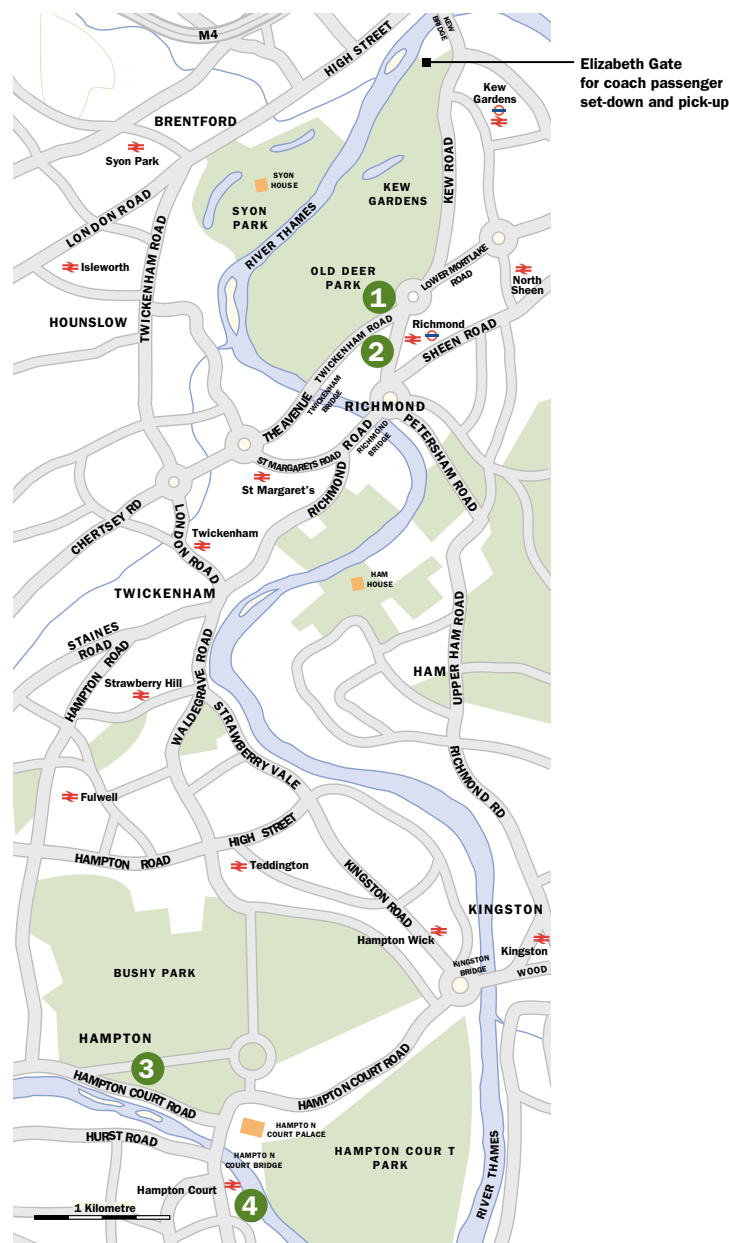
Six coach spaces are available at £17.25 for a 12-hour stay, in the car park run by the London Borough of Richmond upon Thames. Reservations are not possible.
- 3 Hampton Court Green  
Hampton Court Road**

Eight spaces are available at no charge. Reservations are not possible.
- 4 Hampton Court Station  
Hampton Court Way KT8 9AE**

Twenty spaces are available at £25 per day (Mon–Fri) or £15 per day (weekends and bank holidays), in the car park run by South Western Railway. Reservations are not possible.

## Welcoming coach drivers

All coach drivers are entitled to free admission to the Gardens on the day of the group's visit. Drivers of non-school or educational organisation groups are also entitled to a meal voucher which can be collected from the gates and redeemed at any of the cafés and restaurants in the Gardens. We regret we cannot extend the meal voucher offer to drivers of school groups or other educational organisations.



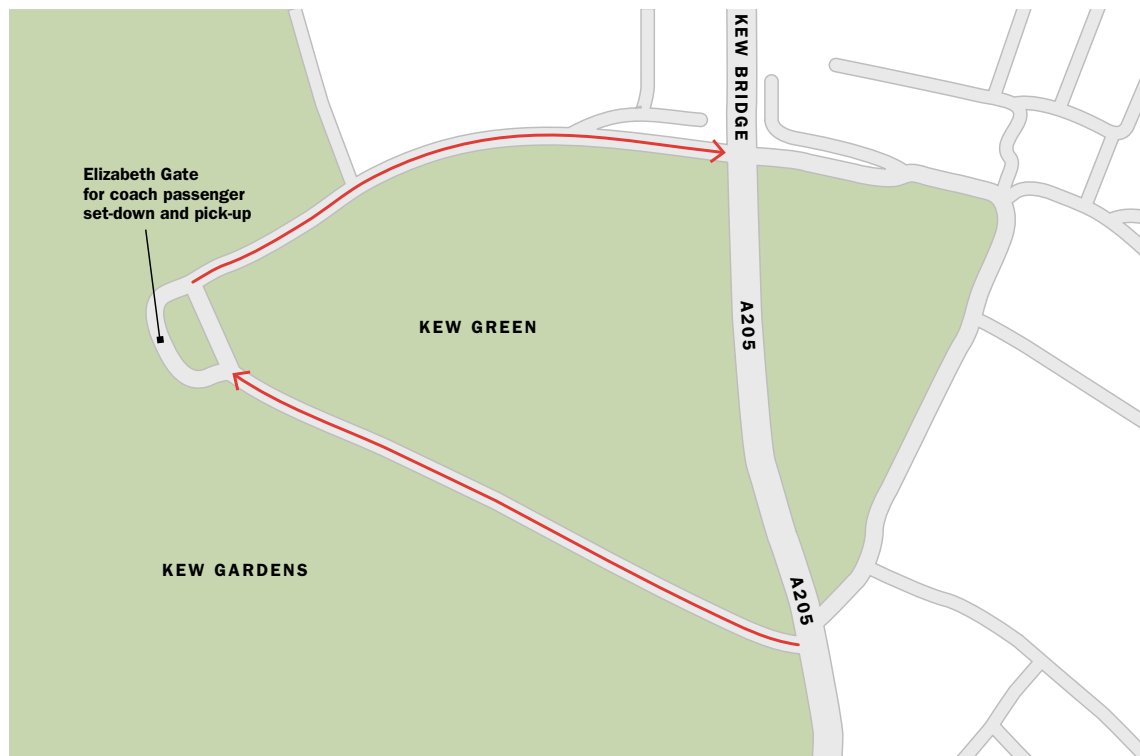
Please note that Kew Gardens is inside the Low Emission Zone but outside the Congestion Charge Zone.

# Setting down and picking up coach passengers at Elizabeth Gate

The carriage ring at Elizabeth Gate, just off Kew Green, is our designated area for the safe set-down and pick-up of visitors travelling by coach.

We ask that our coach parties bear the following in mind when traversing the green and using the carriage ring:

- **A time slot for coach arrival must be booked in advance of your visit by contacting [groups@kew.org](mailto:groups@kew.org).**
- **All coach pick-ups and set-downs should take place within the carriage ring (there is one marked coach bay just outside of the ring, which can be used in the event that the carriage ring is full).**
- **We ask that coaches move on as soon as possible after depositing their groups and do not arrive too far in advance for pick-ups. The maximum wait time permitted is 20 minutes.**
- **Please be advised that we share Kew Green with a school. We ask that our coach visitors avoid pick-ups and set-downs between 3pm and 4pm during term time.**
- **Traffic around Kew Green is one way only, as indicated by the map below.**
- **We politely remind coach drivers to always switch off engines while stationary – for the wellbeing of residents Richmond is a no-idling borough and drivers may receive a fixed-penalty notice if they idle when stationary.**



We always appreciate feedback from groups and drivers. If you have any suggestions for improving our welcome, please contact [groups@kew.org](mailto:groups@kew.org) or call **020 8332 5648**.

[kew.org/groups](http://kew.org/groups)